FIRST FREE WILL SEMINAR for 2005

The "Free Will Information Evenings" will continue this year because so many parishioners continue to ask for them to be held in their parish area.

Now in the fourth year, we continue to have over 100 people attending each of the seminars - at the moment, there is already a waiting list of people who could not attend the last seminar.

Established by His Grace, Archbishop Hickey as a service to the Archdiocese, the one hour seminars are designed to offer information on what is involved in making a Will, why it is important, and provides useful tools for preparing a Will, such as our Free Will Kit.

Most importantly, experienced solicitors are on Editor's Note: Refreshments will be served on hand to answer any questions you might have so you have direct access to free legal advice on the night.

We are pleased to announce that the next Will Seminar will be held for all Parishes in the CANNING ZONE of PARISHES.

and Wilson.

| Date: | Tuesday 12 April 2005 |
|--------|----------------------------|
| Time: | Commencing 7.30pm |
| Venue: | BATEMAN PARISH |
| | St Thomas More Parish Hall |
| | Cnr Dean & Marsengo Roads |
| | BATEMAN |
| | |

conclusion of the presentations.

This is not a fundraising ev **ent** - LifeLink makes the arrangements and conducts these seminars to express our thanks to the parishes and parishioners who so generously support us throughout the year.

Applecross, Attadale, Bateman, Canning Vale, If you'd like to join us on the 12th, please Como, Lynwood/Langford, Manning, Melville, contact Kim Sweetman on telephone Riverton, South Perth, Willetton/Brentwood 9223 1315 or email your reservation to: admin@lifelink.com.au



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The material in this newsletter may be reused for school projects with our compliments

When Thank You Doesn't Seem Enough!

In December 2004, the Tsunami struck, and on had already received in excess of \$370,000, with television screens around the world, we witnessed devastation and human tragedy on a scale most of Office. us have not seen before.

After the initial shock, lead by Australians, emergency relief and support was immediately mobilised to help care for the survivors.

Appeals were started by every major national and international relief agency, and West Australians once again showed their compassion and generosity by giving record amounts. Slowly, as each day progresses, we see that your generosity, your compassion, is indeed making a difference.

Our thoughts and prayers are with the survivors and the families of those who have lost loved ones, and our good wishes go out to sister organisations like Caritas Australia, who have responded so Thank you just doesn't seem enough. magnificently.

fundraising appeal of the year was underway – the the LifeLink supported agencies. Archbishop's Christmas Appeal for LifeLink.

could/should expect a corresponding decrease in support here at home.

I was wrong.

Not only was the Archbishop's target of \$350,000 reached, it was surpassed by a long way.

Whilst this newsletter will not be distributed until after Lent, at the time of writing this article, we

donations continuing to arrive at the LifeLink

- How can we thank all the parish priests who provide their enthusiastic support for this appeal each and every year?
- How do we adequately recognise the invaluable assistance provided by the volunteers commissioned by His Grace to be his Appeal Representatives at their parishes?
- How do we express our gratitude to the thousands of parishioners who opened their hearts to the Archbishop's call for support?

I can re-affirm the Archbishop's pledge that every In the midst of this tragedy, our most important dollar raised will wholly go towards the work of

I can let you know that every day – in some way – To be honest, I expected that with so much focus a LifeLink agency is making a difference in the life on international need (and deservedly so) that we of someone who reaches out for help... over 60,000 West Australian families & individuals each

And I will say "Thank you, one and all".

God bless you,

Manager, LifeLink



Pauline Robertson
Executive Director
Centacare Employment & Training

AS A LIFELINK A GENCY, Centacare Employment & Training exists to assist people who for one reason or another find themselves without sustainable employment.

Since its inception in 1976, the organisation has assisted in excess of 32,000 individuals with either placement into a job, further education or training or all three in many instances.

When you say it quickly, this figure probably doesn't register, but when you compare it to the entire population of a town say the size of Busselton, Katanning or Narrogin, it suddenly becomes more meaningful.

a difference

At present, across its three sites, Centacare Employment & Training is placing a minimum of 100 people per month into employment. Again, what do a 100 people look like? A Transperth train carriage during peak hour or three classes of students at school, perhaps a medium sized wedding breakfast. In context, the agency is having a very real and very positive impact on the lives of many individuals and families in Perth by returning them to employment.

David's story opposite, is just one of many of which the agency can be proud. In his case, the story has had a number of chapters, which culminate in a delightful ending.

From Centacare Employment & Training's perspective, it feels so good to see that through the initial professional training given to David and his placement into employment by Centacare Employment & Training, that he was able to go on to carve out a very successful career in the hospitality industry, which now sees him in a management role and with a very successful career path ahead of him.

in leaps



David Swyny

For David Swyny, the stepping stone to a rewarding career proved to be the help and support he received from a LifeLink supported agency, Centacare Employment & Training.

David was accepted into one of the agency's professional and accredited training courses - a Certificate II in Hospitality and Food & Beverage Operations. As part of his initial training requirements, David joined the wait staff team at the Vines Resort and Country Club.

He then worked as part of the team on the floor for twelve months before taking up a management training opportunity with a fast food chain. Seven years later he was back at the Vines Resort and Country Club, as Food and Beverage Supervisor, putting into practice his belief of combining teamwork and skills for the best customer experience.

"That's something that I really remember from my Centacare Employment & Training days and it has helped throughout the roles I have had" said David. "You can have all the technical skills

and bounds

but listen to the customer and you are on the way to making their time with you enjoyable and what they want".

David, as Food and Beverage Supervisor, is now involved in staff training. He sees it as providing guidance at both a skills and customer relationship level.

"It is as much about teaching people to carry three plates as it is about talking to your customers and making sure they are comfortable and enjoying themselves. That's something that I learnt right from the start during the Centacare Employment & Training course and is something that I can now pass onto others", he said.

Helga Lamport, Conference and Banquet Manager, at the Vines Resort and Country Club says that David is often complimented on his dedication to customer service. "I deal with a wide variety of corporate clients and the feedback from all of them is always the same. They are impressed with the high standards of service that David brings to the job".

Editor's Note: Centacare Employment & Training has been delivering, managing and administering vocational education and training programs, with employment emphasis, for over 29 years. LifeLink, through your generous donations, continues to support Centacare Employment & Training in its mission.

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